

Automotive Skills Development Council

QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR AUTOMO





What are Occupational Standards (OS)?

- OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- ➤ OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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Contents

1.	Introduction and Contacts	P.1
2.	Qualifications Pack	.P.2
3.	Glossary of Key Terms	P.3
4.	NOS Units	.P.6
5	Accassment Critaria	ם אַנ

Qualifications Pack-Test Technician

Introduction

SUB-SECTOR: R&D

OCCUPATION: TESTING

SECTOR: AUTOMOTIVE

JOB ROLE: TEST TECHNICIAN

REFERENCE ID: ASC/Q8401

ALIGNED TO: NCO-2004/Nil

Test Technician: This role is also known as the test fitter and is largely responsible setting the testing apparatus and the test vehicle on the test bench, observing the outcomes of the tests.

Brief Job Description: This role is responsible for conducting various types of tests inside the laboratory as well as supporting on road testing. The role holder is responsible for setting the test apparatus on the test bench, connecting the aggregates/ vehicle under test to the test bench, support the engineer in taking readings during tests procedures, making minor modifications to the test setup and keeping the test areas and apparatus in a clean and working condition.

Personal Attributes: The individual should be willing to work in a risky and physically enduring environment of long hours and repetitive work. The role holder should have good physique, dexterity in operating machine tools, ability to fix the right parts at the right places, hand and eye coordination, sense of time management, proper vision and no colour blindness, ability to provide correct feedback, high level of alertness, quick decision making, taking personal responsibility and orientation to safety, quality management and 5S.







Qualifications Pack Code	ASC/Q/8401		
Job Role	Test Technician		
Credits(NSQF)	TBD	Version number	1.0
Industry	Automotive	Drafted on	10/01/2014
Sub-sector	R&D	Last reviewed on	20/1/2014
Occupation	Testing	Next review date	Under revision expected date of revised version 31-Dec-15
NSQC Clearance on	05/08/15		

Job Role	Test Technician
Role Description	This role is responsible for testing the aggregates and the vehicles in indoor system laboratories and on road testing area, arrange the test apparatus and the test product as per the work instructions, support the engineer in recording observations and keeping the test area and apparatus clean and in a working condition
NSQF level Minimum Educational Qualifications Maximum Educational Qualifications	4 ITI – Mechanical BSc
Training (Suggested but not mandatory)	 Fundamentals of automobile working Testing apparatus and automobile instrumentation Usage of different tools for assembly operations Quality, 5S and Safety aspects Problem solving techniques
Minimum Job Entry Age	1 ASDC recommends that candidates should seek full employment not before attaining an age of 18 years. 2 However, as per Factories Act1948: - No one can be employed before attaining the age of 15 - A person between the age of 15 – 18 (both inclusive) could be employed only with employers who follow safety and security systems & processes and also that the employee in this bracket will be working under supervision. 3 Please note that under the Factories Act 1948, different States may have slightly varying provision which need to be adhered to.
Experience	2-3 years in testing/ assembly in the automobile sector







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	1. ASC/N8401: Understand the testing requirement for		
		laboratory testing of aggregates and vehicles and conduct	
		on road testing of automobiles	
Occupational Standards (OS)	2.	ASC/N8402: Carry the testing process, note observations	
Occupational Standards (OS)		and make modifications in the test setup	
	3.	ASC/N0006A:Maintain a safe and healthy working	
		<u>environment</u>	
	4.	ASC/N0021: Maintaining 5S at the work premises	
Performance Criteria			
		described in the relevant NOS units	







Keywords /Terms	Description
Core Skills/Generic Skills	Core Skills or Generic Skills are a group of skills that are key to learning and working in today's world. These skills are typically needed in any work environment. In the context of the NOS, these include communication related skills that are applicable to most job roles.
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of NOS.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organization.
Knowledge and Understanding	Knowledge and Understanding are statements which together specify the technical, generic, professional and organizational specific knowledge that an individual needs in order to perform to the required standard.
National Occupational Standards (NOS)	NOS are Occupational Standards which apply uniquely in the Indian context
Occupation	Occupation is a set of job roles, which perform similar/related set of functions in an industry.
Organisational Context	Organisational Context includes the way the organization is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Performance Criteria	Performance Criteria are statements that together specify the standard of performance required when carrying out a task.
Qualifications Pack(QP)	Qualifications Pack comprises the set of NOS, together with the educational, training and other criteria required to perform a job role. A Qualifications Pack is assigned a unique qualification pack code.
Qualifications Pack Code	Qualifications Pack Code is a unique reference code that identifies a qualifications pack.
Scope	Scope is the set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on the quality of performance required.
Sector	Sector is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.







Sub-Sector	Sub-sector is derived from a further breakdown based on the	
	characteristics and interests of its components.	
Sub-functions	Sub-functions are sub-activities essential to fulfil the achieving the	
	objectives of the function.	
Technical Knowledge	Technical Knowledge is the specific knowledge needed to accomplish	
	specific designated responsibilities.	
Unit Code	Unit Code is a unique identifier for a NOS unit, which can be denoted	
	with an 'N'	
Unit Title	Unit Title gives a clear overall statement about what the incumbent	
	should be able to do.	
Vertical	Vertical may exist within a sub-sector representing different domain	
	areas or the client industries served by the industry.	
Keywords /Terms	Description	
NOS	National Occupational Standard(s)	
NSQF	National Standards Qualifications Framework	
OEM	Original Equipment Manufacturer	
OS	Occupational Standard(s)	
QP	Qualifications Pack	
NVH	Noise, Vibrations and Harshness	



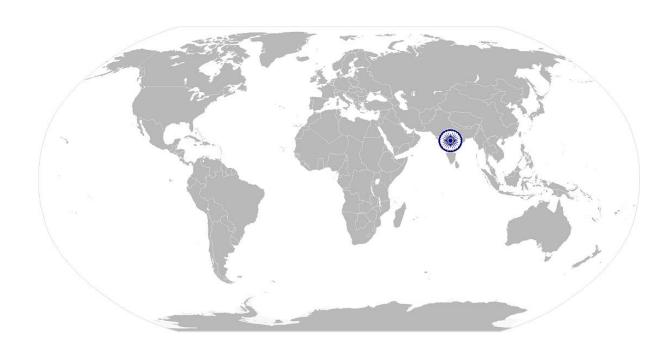






Understand the testing requirement for laboratory testing of aggregates and vehicles and conduct on road testing of automobiles

National Occupational Standards



Overview

This unit is about understanding the testing requirements for conducting various laboratory and









Understand the testing requirement for laboratory testing of aggregates and vehicles and conduct on road testing of automobiles

on road tests to validate the performance of the prototype vehicle/ aggregate

Unit Code	ASC/N8401		
Unit Title (Task)	Understand the testing requirement for laboratory testing of aggregates and vehicles and conduct on road testing of automobiles		
Description	This NOS is about understanding the various tests which need to be undertaken to complete the testing of aggregates and vehicles in various system evaluation laboratories and on road testing of vehicles		
Scope	The role holder will be responsible for: understanding the testing requirement and the process escalation of the queries to relevant stakeholders		
Performance Criteria (PC) w.			
Element	Performance Criteria		
Understand the testing	PC1. Understand the type of test which needs to be conducted on the		
requirements, test	component or the vehicle		
equipment and parameters	PC2. Clearly understanding the does and don'ts of the manufacturing		
to be checked during the test procedure	process as defined in SOPs/ Work Instructions or defined by supervisors		
test procedure	PC3. Ensure understanding of the type and specification of the component or the prototype vehicle under test procedure so that the correct test equipment/ test bench can be arranged PC4. Understand from the testing engineer the parameters which need to be measured during the test procedure PC5. Understand the material required and the equipment availability for executing the activity PC6. Ensure that the required material is procured from the store before starting the testing process – availability of greases, lubricant oil, adhesives, marking equipment, ID stickers/ labels PC7. Ensure that the correct equipment is selected by the technician as per the specification and testing sheet shared by the testing engineer PC8. Ensure availability of tools required for the assembly process as per the components to be assembled. Tool sizes as mentioned in the Work Instructions/ SOPs for assembly PC9. Understand key joining activities like welding and soldering which may be required during the test procedure PC10. Understand the various assembling process parameters like cycle time, pressure, torque etc. before starting the test apparatus assembling process, as mentioned in the Work Instructions/ SOP manual PC11. Understand the right assembling methodology and process(









Understand the testing requirement for laboratory testing of aggregates and vehicles and conduct on road testing of automobiles

Escalations of queries on the given job	Bolting, tightening, riveting, fastening, adhesive clamping, crimping etc.) for arranging the test assembly through discussions with the testing engineer and also by reading the process manuals/ Work Instructions/Standard Operating Procedures available PC12. Understand 5 S and Safety related aspects related to the testing process PC13. Refer the queries to a competent internal specialist/ testing engineer if they cannot be resolved by the technician on own PC14. Obtain help or advice from specialist if the problem is outside his/her area of competence or experience PC15. Confirm self-understanding with the specialist holding
	discussions so that all doubts & queries can be resolved before
Knowledge and Understandin	the actual process execution
Element	Knowledge and Understanding
A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. products manufactured by the company KA2. internal product standards finalized within the organization KA3. quality norms and standards prescribed in the Quality Manual by the organization KA4. 5S and Safety norms practiced in the organization
B. Technical	The user/individual on the job needs to know and understand:
Knowledge	 KB1. the working of the internal combustion engine (Petrol/ Diesel)/ CNG engines KB2. different parts of the automobile and basic working principle of automobile aggregates KB3. different parameters used to evaluate the performance of the automobile KB4. process for setting up of test benches, test platforms and test apparatus KB5. basic laws of physics, chemistry, metallurgy & mathematics KB6. basic laws of geometry and product design KB7. the methods of using instruments like Vernier callipers, micrometres, rulers and other inspection tools KB8. how to read and interpret sketches and engineering drawings KB9. different types of assembling and joining processes and associated equipment KB10. the method of reading and interpreting the various gauges KB11. how to visualize the final product output KB12. the impact of various physical parameters like torqueing and tightening on the properties of final output product like durability, surface finish, part movement, aestheticsetc.









Understand the testing requirement for laboratory testing of aggregates and vehicles and conduct on road testing of automobiles

Skills (S)w.r.t. the scope	KB13. various defects related to running automobiles and potential impact on the working of the final vehicle KB14. various sources of noise and vibrations in the vehicle and potential causes of the noise and vibrations KB15. mandatory checks which need to be conducted on the vehicle before trial run KB16. potential health and safety hazards and related safety precautions
Elements	Skills
A. Core Skills/ Generic	Writing and reading skills
Skills	The user/ individual on the job needs to know and understand how to: SA1. document information from the manuals, discussion notes, process charts etc. SA2. create small notes/ work documents/ diagrams/ maps for self- help to understand the process SA3. read equipment manuals and process documents to understand the equipment and processes better SA4. read internal information memos sent by internal customers (other functions within the organization) Oral Communication (Listening and Speaking skills) The user/individual on the job needs to know and understand how to: SA5. discuss task lists, schedules, and work-loads with the test engineer SA6. answer the queries raised by the engineer as well as intercompany departments
	SA7. attentively listen with full attention to the speaker and comprehend the information given by the speaker
B. Professional Skills	Analytical Thinking
	The user/individual on the job needs to know and understand how to: SB1. break the problem into smaller issues and tasks to arrive at a solution SB2. understand inter process relationship and establish relationship between various parts of the problem SB3. leverage experience to find effective solutions to problems SB4. use basic analytical tools to arrive at solutions Plan and Organize
	The user/individual on the job needs to know and understand how to: SB5. plan and organize the work order and jobs received from the Operator









Understand the testing requirement for laboratory testing of aggregates and vehicles and conduct on road testing of automobiles

- SB6. organize all process/ equipment manuals so that sorting/ accessing information is easy
- SB7. keep fixtures, tools, drawings, Work Instructions, SOP manuals as per the part number, colour codes etc as defined under the 5S systems
- SB8. validate all process/ equipment manuals so that the final process selected is correct

Judgment and Critical Thinking

The user/individual on the job needs to know and understand how to:

- SB9. use common sense and make judgments during day to day basis
- SB10. use reasoning skills to identify and resolve basic problems
- SB11. use intuition and keen observation skills to detect any potential problems which could arise during operations

Quality Consciousness

The user/individual on the job needs to know and understand how to:

- SB12. identify faulty / flawed part and processes during the process and highlight the same to the concerned persons with the required time framework
- SB13. link the fault observed with the verall impact on the performance of the component/ automobile
- SB14. support and contribute in monitoring and delivering high quality output from self and others

Problem solving and decision making

The user/individual on the job needs to know and understand how to:

- SB15. gather information skilfully from multiple sources
- SB16. analyse information in depth and identifies the problem in a timely manner
- SB17. Work tireless in spite of repeat activities in a diligent manner to resolve problems on a day to day basis
- SB18. use previous experience in resolving problems and taking decisions

Team work and collaboration

The user/individual on the job needs to know and understand how to:

- SB19. contribute to building a positive team spirit
- SB20. exhibit objectivity & openness to others' views
- SB21. collaborate with stakeholders to achieve the desired state of final result

Out of Box thinking

The user/ individual on the job needs to know and understand how to: SB22. familiarise with leading practices available in the market









Understand the testing requirement for laboratory testing of aggregates and vehicles and conduct on road testing of automobiles

SB23. think independently on new approaches to manufacturing
process, material management, data management and team
management
SB24. represent any new ideas/ approaches on process improvement
and productivity improvement to the seniors in the team

NOS Code	ASC/N8401		
Credits(NSQF)	TBD	Version number	1.0
Industry	Automotive	Drafted on	10/01/2014
Industry Sub-sector	R & D	Last reviewed on	20/1/2014
Occupation	Testing	Next review date	Under revision expected date of revised version 31-Dec-15











Carry the testing process, note observations and make modifications in the test setup

National Occupational Standard



Overview

This unit is about conducting the actual testing process, taking note of the observations and making minor modifications to the test setup as per requirements









Unit Code	ASC/N8402		
Unit Title (Task)	Carry the testing process, note observations and make modifications in the test setup		
Description	This NOS is about conducting the test procedure as per the instructions given by the testing engineer and the work instructions, supporting the engineer in noting observations and make modifications to the set up to accommodate the various testing scenario and arrive at the final outcomes.		
Scope	The role holder will be responsible for:		
Performance Criteria(PC) w.	r.t. the Scope		
Element	Performance Criteria		
Setup the test apparatus and test vehicle or component for the testing process	PC1. Conduct a thorough check up of the testing equipment and the external connections for the test apparatus PC2. Setup the test apparatus as per the selected testing process and the internal SOPs/ Work Instructions and the setting standards for the testing machine PC3. Ensure that the surface of the assembling gun/ Bolting gun is cleaned to remove dust and any other impurities PC4. Ensure that the hoists & cranes for lifting the parts are working in order as per the process requirement PC5. Ensure drop of sub-assemblies like frame, gear box, axles, car frame, etc. at the respective testing platforms/ benches without damaging the components PC6. Ensure that hoists are used to lift the right material from the conveyors, Bins, part trolleys etc. PC7. Ensure part clearances as specified in the Work Instructions/ Standard Operating Processes		
	 PC8. Pick the right fastening part and right tightening tool from the right tray/kit trolley as identified in the Drawing/ Standard Operating Procedure/Work Instruction and is correctly placed in the designated slot/space as indicated in the Work Instructions/ SOP to fastening the component/vehicle under test PC9. Conduct design and fabrication of the fixtures for conducting the durability tests PC10. Conduct test setup for components undergoing repeated vibrations and subjecting to frequent stresses like fuel tank, fuel system, crankshaft, connecting rods, suspension, power train and axle system PC11. Conduct proper connection of instruments like strain gauge, load cell and other servo hydraulics machines to induce and measure stress levels 		









	on the components
	PC12. Make required connections of data logger/ Data Acquisition System as mentioned in the Standard Operating Procedure manual/ Work Instructions
	PC13. Conduct visual inspection of the bundled electrical and electronics \
	wiring, Circuits and harness
	PC14. Check for orientation of terminals and connectors used for connecting
	the testing process
	PC15. Test for any short circuit/ open circuit for the electrical/ electronic
	connections in the test apparatus
	PC16. Check the working of the test apparatus post connecting the test
	component/ vehicle to ensure error free testing activity
	PC17. Ensure regular cleaning and maintenance of Fatigue Lab equipment like
	Fatigue Testing Machines, Servo Hydraulic Actuators, Material testing
	machine, impact testing machine, bending machines, torsional machines
Conduct actual test	PC18. Ensure development of the test bogey for conducting the structural
procedure under supervision of the test	durability tests/ fatigue test/ stress test to be conducted in the
•	Structure Durability Laboratory PC19. Start/ stop the test activity as per the instructions given by the test
engineer	engineer and the steps mentioned in the testing manual/ Work
	Instructions
	PC20. Support the testing engineer in taking different observations/ readings
	as per the parameters mentioned in the testing manual/ Work
	Instructions
	PC21. Under supervision of the test engineer, make minor modification in the
	test setup/ vehicle/ component under testing to take reading under
	different scenarios
	PC22. Observe any deviations during the test process. Observe any noise or
	vibrations during the testing process. Inform the testing engineer of any
	deviations observed
	PC23. Change parts as directed by the testing engineer, fit new parts and
	continue the testing process under the supervision of the testing
	engineer
	PC24. Note the modifications which have been made to the original setup in
	order to derive comparisons between test scenarios
	PC25. Make connections of the various data capturing meters and
	instrumentation such as load cells, pneumatic/ PLC testing gauges, strain
	gauges, displacement transducers, accelerometers, GPS data collection
	devices and data loggers to capture the data points during the vehicle
	running condition
	PC26. Check all the safety features required for the vehicle under
	running condition are working and are checked as per the vehicle safety
	check list provided as per the checklist given in the testing manual









	PC27. Check the fuel level, oil/ lubricant level, cooling water level, tyre pressure etc. are checked before starting the on road testing of the vehicle prototype as per the checklist given in the testing manual PC28. Check for all system warning indicators showing system failures, loose connections, malfunctioning etc. are addressed before starting the various types of tests as per the checklist given in the testing manual. PC29. tabulate and record observations of phenomena, test results, data log etc.
Knowledge and Understan	
A. Organizational Context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to know and understand: KA1. new products manufactured by the company KA2. internal product standards finalized within the organization KA3. 5S and Safety norms practiced in the organization
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. the working of the internal combustion engine (Petrol/ Diesel)/ CNG engines KB2. different parts of the automobile and basic working principle of automobile aggregates KB3. different parameters used to evaluate the performance of the automobile KB4. process for setting up of test benches, test platforms and test apparatus KB5. basic laws of physics, chemistry. metallurgy & mathematics KB6. basic laws of geometry and product design KB7. the methods of using instruments like Vernier callipers, micrometres, rulers and other inspection tools KB8. how to read and interpret sketches and engineering drawings KB9. different types of assembling and joining processes and associated equipment KB10. fundamentals of servo hydraulics, acoustics holography, sound meters, vibration meters KB11. working of load cells and strain gauges and connecting them for test process KB12. fundamental structure and working of anechoic chambers and reverberation chambers KB13. fundamentals of instrumentation and usage of flow meters for checking fuel and lubrication flow, smoke meters, power transducers, temperature sensors, particle sensors process for setting up of test KB14. benches, test platforms and test apparatus various types of tests used to









Skills (s) [optional]	components different parameters used to evaluate the performance of the components KB16. the method of reading and interpreting the various gauges KB17. how to visualize the final product output KB18. the impact of various physical parameters like torqueing and tightening on the properties of final output product like durability, surface finish, part movement, aesthetics etc. KB19. various defects related to running automobiles and potential impact on the working of the final vehicle KB20. various sources of noise and vibrations in the vehicle and potential causes of the noise and vibrations KB21. basic road driving skills and fundamentals of vehicle movement in various conditions KB22. mandatory checks which need to be conducted on the vehicle before trial run KB23. potential health and safety hazards and related safety precautions	
A. Core Skills/ Generic	Writing and reading skills	
Skills	The user/ individual on the job needs to know and understand how to: SA1. document information from the manuals, discussion notes, process charts etc. SA2. create small notes/ work documents/ diagrams/ maps for self-help to understand the process SA3. read equipment manuals and process documents to understand the equipment and processes better SA4. read internal information memos send by internal customers (other functions within the organization) Oral Communication (Listening and Speaking skills)	
	The user/individual on the job needs to know and understand how to:	
	SA5. discuss task lists, schedules, and work-loads with the testing engineer	
	SA6. answer the queries raised by the engineer as well as intercompany departments	
	SA7. attentively listen with full attention to the speaker and comprehend the	
	information given by the speaker	
B. Core Skills/ Generic	Analytical Thinking	
Skills	The user/individual on the job needs to know and understand how to:	
	SB1. break the problem into smaller issues and tasks to arrive at a solution	
	SB2. understand inter process relationship and establish relationship	
	between various parts of the problem	
	SB3. leverage experience to find effective solutions to problems	









Carry the testing process, note observations and make modifications in the test setup

SR4	use hasic analytical	tools to arrive at solutions
JD4.	use basic allalytical	tools to allive at solutions

Plan and Organize

The user/individual on the job needs to know and understand how to:

- SB5. plan and organize the work order and jobs received from the Operator
- SB6. organize all process/ equipment manuals so that sorting/ accessing information is easy
- SB7. keep fixtures, tools, drawings, Work Instructions, SOP manuals as per the part number, colour codes etc as defined under the 5S systems
- SB8. validate all process/ equipment manuals so that the final process selected is correct

Judgment and Critical Thinking

The user/individual on the job needs to know and understand how to:

- SB9. use common sense and make judgments during day to day basis
- SB10. use reasoning skills to identify and resolve problems
- SB11. use intuition to detect any potential problems which could arise during operations

Problem solving and decision making

The user/individual on the job needs to know and understand how to:

- SB12. gather information skilfully from multiple sources
- SB13. analyse information in depth and identifies the problem in a timely manner
- SB14. develop alternate solutions and resolves problems in early stages
- SB15. work tireless in spite of repeat activities in a diligent manner to resolve problems on a day to day basis
- SB16. use previous experience in resolving problems and taking decisions

Out of Box thinking

The user/individual on the job needs to know and understand how to:

- SB17. familiarise with leading practices available in the market
- SB18. represent any new ideas/ approaches on process improvement and productivity improvement to the seniors in the team

Collaboration

The user/individual on the job needs to know and understand how to:

- SB19. exhibit objectivity & openness to others' views
- SB20. collaborate with stakeholders to achieve the desired state of final result









NOS Code	ASC/N8402		
Credits(NSQF)	TBD	Version number	1.0
Industry	Automotive	Drafted on	10/01/2014
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Occupation	Testing	Next review date	Under revision expected date of revised version 31-Dec-15





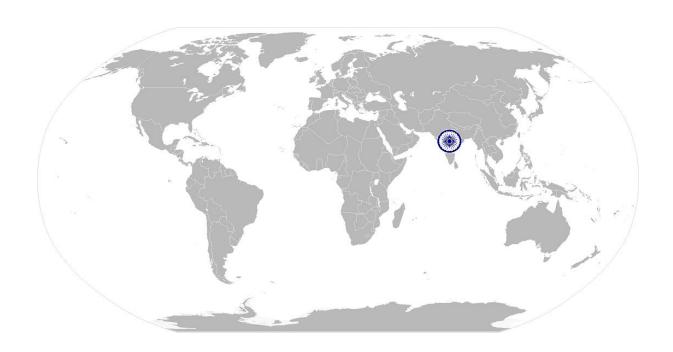






Maintain a safe and healthy working environment

National Occupational Standards



Overview

This unit is about maintaining a Safe and Healthy working environment









Maintain a safe and healthy working environment

Unit Code	ASC/N0006	
Unit Title (Task)	Maintain a safe and healthy working environment	
Description	This NOS unit is about creating a Safe and Healthy work place, adhering to the safety guidelines in the working area, following practices which are not impacting the environment in a negative manner	
Scope	 The role holder will be responsible for identifying and reporting of risks creating and sustaining a safe, clean and environment friendly work place This NOS will be applicable to all Automotive sector manufacturing job roles 	
Performance Criteria (PC) w.r.t.		
Element	Performance Criteria	
Identify and report the risks identified	PC1. Identify activities which can cause potential injury through sharp objects, burns, fall, electricity, gas leakages, radiation, poisonous fumes, chemicals, loud noise PC2. Inform the concerned authorities about the potential risks identified in the processes, workplace area/layout, materials used	
	etc. PC3. Create awareness amongst other by sharing information on the identified risks	
Create and sustain a Safe, clean and environment friendly work place	PC4. Follow the instructions given on the equipment manual describing the operating process of the equipment PC5. Follow the Safety, Health and Environment related practices developed by the organization PC6. Follow the Safety, Health and Environment related practices developed by the organization PC7. Operate the machine using the recommended Personal Protective Equipments (PPE) PC8. Maintain a clean and safe working environment near the work place and ensure there is no spillage of chemicals, production waste, oil, solvents etc PC9. Maintain high standards of personal hygiene at the work place PC10. Ensure that the waste disposal is done in the designated area and manner as per organization SOP. PC11. Inform appropriately the medical officer/ HR in case of self or an employee's illness of contagious nature so that preventive actions can be planned for others.	
Knowledge and Understanding (
Element	Knowledge and Understanding	









Maintain a safe and healthy working environment

A. Organizational Context (Knowledge of the	The user/individual on the job needs to know and understand: KA1. relevant standards, procedures and policies related to Health,	
company / organization and	Safety and Environment followed in the company	
its processes)	KA2. emergency handling procedures & hierarchy for escalation	
B. Technical Knowledge	The user/individual on the job needs to know and understand:	
	KB1. basic knowledge of Safety procedures(fire fighting, first aid) within the organization	
	KB2. knowledge of various types of PPEs and their usage	
	KB3. basic knowledge of risks/hazards associated with each	
	occupation in the organization	
	KB4. how to safely operate various tools and machines and risks associated with the tools/ equipment	
	KB5. knowledge of personal hygiene and how an individual an	
	contribute towards creating a highly safe and clean working	
	environment	
Skills (S)w.r.t. the scope		
Element	Skills	
A. Core Skills/ Generic Skills	Writing Skills	
	The user/ individual on the job needs to know and understand how to:	
	SA1. write basic level notes and observations	
	Reading Skills	
	The user/individual on the job needs to know and understand how to:	
	SA2. read safety instructions put up across the plant premises	
	SA3. read safety precautions mentioned in equipment manuals and panels to understand the potential risks associated	
	Oral Communication (Listening and Speaking skills)	
	The user/individual on the job needs to know and understand how to:	
	SA4. effectively communicate information to team members	
	SA5. Inform employees in the plant and concerned functions about	
	events, incidents & potential risks observed related to Safety,	
	Health and Environment.	
	SA6. question operator/ supervisor in order to understand the safety	
	related issues SA7. attentively listen with full attention and comprehend the	
	information given by the speaker during safety drills and training	
	programs	
B. Professional Skills	Judgmental Thinking	
	The user/individual on the job needs to know and understand how to:	
	SB1. use common sense and make judgments during day to day basis	
	SB2. use reasoning skills to identify and resolve basic problems	









Maintain a safe and healthy working environment

NOS Code	ASC/N0006A		
Credits(NSQF)	TBD	Version number	1.0
Industry	Automotive	Drafted on	15/8/2013
Industry Sub-sector	R & D	Last reviewed on	25/8/2013
Occupation	Testing	Next review date	Under revision expected date of revised version 31-Dec-15





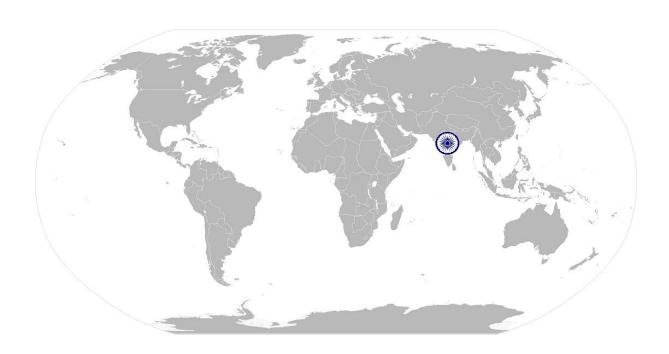






Maintaining 5S at the work premises

National Occupational Standard



Overview

This unit is about the understanding all principles of 5S and follow the given guidelines to ensure a clean and efficient working environment in the organization









Maintaining 5S at the work premises

Unit Code	ASC/N0021	
Unit Title		
(Task)	Maintaining 5S at the work premises	
Description	This NOS is about ensuring all 5 S activities both at the shop floor and the office area to facilitate increase in work productivity	
Scope	 The individual needs to Ensure sorting, streamlining & organizing, storage and documentation, cleaning, standardization and sustenance across the plant and office premises of the organization 	
Performance Criteria (PC) w.r		
Element	Performance Criteria	
Ensure sorting Figure proper		
Ensure proper	PC11. check that the items in the respective areas have been identified as	
documentation and storage	broken or damaged	
(organizing , streamlining)	PC12. follow the given instructions and check for labelling of fluids, oils.	
	lubricants, solvents, chemicals etc. and proper storage of the same to avoid spillage, leakage, fire etc	









Maintaining 5S at the work premises

	Table 1	
	PC13. make sure that all material and tools are stored in the designated	
	places and in the manner indicated in the 5s instructions.	
Ensure cleaning of self and	1 2	
the work place	PC15. keep all outside surfaces of recycling containers are clean	
	PC16. ensure that the area has floors swept, machinery clean and	
	generally clean. in case of cleaning, ensure that proper displays are	
	maintained on the floor which indicate potential safety hazards PC17. check whether all hoses, cabling & wires are clean, in good	
	condition and clamped to avoid any mishap or mix up	
	PC18. ensure workbenches and work surfaces are clean and in good	
	condition	
	PC19. Follow the cleaning schedule for the lighting system to ensure	
	proper illumination	
	PC20. store the cleaning material and equipment in the correct location	
	and in good condition	
	PC21. ensure self-cleanliness - clean uniform, clean shoes, clean gloves,	
	clean helmets, personal hygiene	
Ensure sustenance	PC22. follow the daily cleaning standards and schedules to create a	
	clean working environment	
	PC23. attend all training programs for employees on 5S	
	PC24. support the team during the audit of 5S	
	PC25. participate actively in employee work groups on 5s and	
	encourage team members for active participation	
	PC26. follow the guidelines for what to do and what not to do to build	
	sustainability in 5s as mentioned in the 5s check lists/ work instructions	
Knowledge and Understandi		
Element	Knowledge and Understanding	
C. Organizational	The user/individual on the job needs to know and understand:	
Context (Knowledge of	KA3. relevant standards, procedures and policies related to 5S followed in the company	
the company /	Tollowed in the company	
organization and its		
processes)		
D. Technical Knowledge	The user/individual on the job needs to:	
	KB6. have basic knowledge of 5S procedures	
	KB7. know various types 5s practices followed in various areas KB8. understand the 5S checklists provided in the department/ team	
	KB9. have skills to identify useful & non useful items	
	KB10. have knowledge of labels , signs & colours used as indicators	
	KB10. Have knowledge on how to sort and store various types of tools,	
	equipment, material etc.	
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	KB12. know , how to identify various types of waste products	









Maintaining 5S at the work premises

	KB13. understand the impact of waste/ dirt/ dust/unwanted substances on the process/ environment/ machinery/ human body KB14. have knowledge of best ways of cleaning & waste disposal KB15. understand the importance of standardization in processes KB16. understand the importance of sustainability in 5S KB17. have knowledge of TQM process KB18. have knowledge of various materials and storage norms KB19. understand visual controls, symbols, graphs etc.	
Skills (S)w.r.t. the scope		
Element	Skills	
C. Core Skills/ Generic	Writing Skills	
Skills	The user/ individual on the job needs to know and understand how to: SA8. write basic level notes and observations SA9. note down observations (if any) related to the process SA10. write information documents to internal departments/ internal teams	
	Reading Skills	
	The user/individual on the job needs to know and understand how to: SA11. read 5S instructions put up across the plant premises	
	Oral Communication (Listening and Speaking skills)	
	The user/individual on the job needs to know and understand how to: SA12. effectively communicate information to team members inform employees in the plant and concerned functions about 5S SA13. question the process head in order to understand the 5S related issues SA14. attentively listen with full attention and comprehend the information given by the speaker during 5S training programs	
D. Professional Skills	Judgmental Thinking	
	The user/individual on the job needs to know and understand how to: SB3. use common sense and make judgments during day to day basis SB4. use reasoning skills to identify and resolve basic problems using 5S	
	Persuasion The approximation of the state of	
	The user/ individual on the jobs needs to know and understand how to: SB5. persuade co team members to follow 5 S SB6. ensure that the co team members understand the importance of using 5 S tool	
	Creativity	









Maintaining 5S at the work premises

The user/individual on the job needs to know and understand how to:	
SB7.	use innovative skills to perform and manage 5 S activities at the
	work desk and the shop floor
SB8.	exhibit inquisitive behaviour to seek feedback and question on
	the existing set patterns of work

Self -Discipline

The user/individual on the job needs to know and understand how to:

SB9. do what is right, not what is a popular practices

SB10. follow shop floor rules& regulations and avoid deviations; make 5S an integral way of life

SB11. ensure self-cleanliness on a daily basis

SB12. demonstrate the will to keep the work area in a clean and orderly manner

NOS Version Control

NOS Code	ASC/N0021	\ <u></u>	
Credits(NSQF)	TBD	Version number	1.0
Industry	Automotive	Drafted on	1/03/2014
Industry Sub-sector	Manufacturing/ R&D	Last reviewed on	15/03/2014
Occupation	Testing	Next review date	Under revision expected date of revised version 31-Dec-15





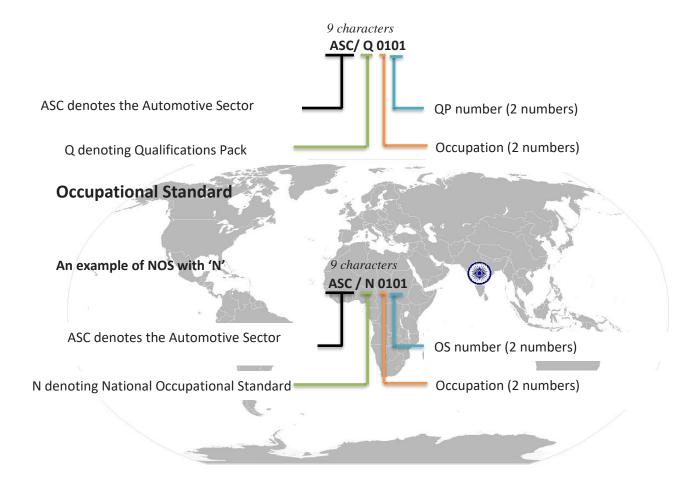




Maintaining 5S at the work premises

Annexure

Qualifications Pack



Back to top...









Maintaining 5S at the work premises

The following acronyms/ codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers
Manufacturing	31 - 45 & 61 - 68
Research & Development	81 - 84
Sales & Service	01 - 21
Road Transportation	96 - 97

Sequence	Description	Example
Three letters	Automotive	ASC
Slash	/	
		. 100-
Next letter	Whether Q P or N OS	N
Next two numbers	Occupation code	10
Next two numbers	OS number	12







Criteria for assessment of Trainees

JOB ROLE	Test Technician
Qualification Pack	ASC/Q 8401
No. Of NOS	2 Role specific ,2 generic

Guidelines for Assessment

- 1. Assessment to be conducted by ASDC as per competency output defined in the NOS/QP and the assessment criteria provided in the NOS/QP.
- 2. Assessment to be carried out by a third party Assessment Body duly affiliated to the SSC.
- 3. ASDC assessments will be comprehensive and cover all aspects of acquired knowledge, practical skills and also basic ability to communicate. Accordingly, evaluation process would include:
- i. Theory/Knowledge test
- ii. Practical demonstration test
- iii. Face to Face
- 4. Theory/Knowledge assessment will be carried out on line through a link provided for each assessment that generates a random paper from a bank of questions available at the back end.
- •On line test would be conducted in the presence of an ASDC assessor till web enabled proctoring is deployed.
- 5. ASDC assessor would be conducting Practical and Viva as per the criteria provided in the NOS/QP.
- 6. Cut off criteria for certification (Marks obtained in %):70%

	Compulsory NOS			Marks Allocation		
Total Marks: 400	Total Marks: 400			IVIAI KS A	Ivial KS Allocation	
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out of	Theory	Skills Practical	
ASC/N8401 Understand the	PC1. Understand the type of test which needs to be conducted on the component or the vehicle		9	3	6	
testing requirement for laboratory testing of aggregates and	PC2. Clearly understanding the does and don'ts of the manufacturing process as defined in SOPs/ Work Instructions or defined by supervisors		8	3	5	
vehicles and conduct on-road testing of automobiles	PC3. Ensure understanding of the type and specification of the component or the prototype vehicle under test procedure so that the correct test equipment/ test bench can be arranged		9	3	6	
	PC4. Understand from the testing engineer the parameters which need to be measured during the test procedure		7	2	5	
	PC5. Understand the material required and the equipment availability for executing the activity		7	2	5	
	PC6. Ensure that the required material is procured from the store before starting the testing process – availability of greases, lubricant oil, adhesives, marking equipment, ID stickers/ labels		7	2	5	







-	Qualification Fack for Test Technician				
	PC7. Ensure that the correct equipment is selected by the technician as per the specification and testing sheet shared by the testing engineer		7	2	5
	PC8. Ensure availability of tools required for the assembly process as per the components to be assembled. Tool sizes as mentioned in the Work Instructions/ SOPs for assembly	100	7	2	5
	PC9. Understand key joining activities like welding and soldering which may be required during the test procedure		7	2	5
	PC10. Understand the various assembling process parameters like cycle time, pressure, torque etc. before starting the test, apparatus assembling process, as mentioned in the Work Instructions/ SOP manual		7	2	5
	PC11. Understand the right assembling methodology and process (Bolting, tightening, riveting, fastening, adhesive clamping, crimping etc.) for arranging the test assembly through discussions with the testing engineer and by reading the process manuals/ Work Instructions/Standard Operating Procedures available		7	2	5
	PC12. Understand 5 S and Safety related aspects related to the testing process		6	2	4
	PC13. Refer the queries to a competent internal specialist/ testing engineer if they cannot be resolved by the technician on own		4	1	3
	PC14. Obtain help or advice from specialist if the problem is outside his/her area of competence or experience		4	1	3
	PC15. Confirm self-understanding with the specialist holding discussions so that all doubts & queries can be resolved before the actual process execution		4	1	3
		Total	100	30	70
ASC/N8402 Carry the testing process, note observations and	PC1. Conduct a thorough check up of the testing equipment and the external connections for the test apparatus		4	1	3
make modifications in the test set up	PC2. Setup the test apparatus as per the selected testing process and the internal SOPs/ Work Instructions and the setting standards for the testing machine		6	2	4
	PC3. Ensure that the surface of the assembling gun/Bolting gun is cleaned to remove dust and any other impurities and application of specified tightening torque.		4	1	3
	PC4. Ensure that the hoists & cranes for lifting the parts are working in order as per the process requirement		4	1	3







Quantification rack for rest recinition			1	
PC5. Ensure drop of sub-assemblies like frame, gear box, axles, car frame, etc. at the respective testing platforms/ benches without damaging the components		4	1	3
PC6. Ensure that hoists are used to lift the right material from the conveyors, bins, part trolleys etc.		3	1	2
PC7. Ensure part clearances as specified in the Work Instructions/ Standard Operating Processes		4	1	3
PC8. Pick the right fastening part and right tightening tool from the right tray/ kit trolley as identified in the Drawing/ Standard Operating Procedure/ Work Instruction and is correctly placed in the designated slot/ space as indicated in the Work Instructions/ SOP for fastening the component/ vehicle under test		4	1	3
PC9. Conduct design and fabrication of the fixtures for conducting the durability tests		5	1	4
PC10. Conduct test setup for components undergoing repeated vibrations and subjecting to frequent stresses like fuel tank, fuel system, crankshaft, connecting rods, suspension, power train and axle system	100	3	1	2
PC11. Conduct proper connection of instruments like strain gauge, load cell and other servo hydraulics machines to induce and measure stress levels on the components		4	1	3
PC12. Make required connections of data logger/ Data Acquisition System as mentioned in the Standard Operating Procedure manual/ Work Instructions		3	1	2
PC13. Conduct visual inspection of the bundled electrical and electronics \wiring, Circuits and harness		4	1	3
PC14. Check for orientation of terminals and connectors used for connecting the testing process		3	1	2
PC15. Test for any short circuit/ open circuit for the electrical/ electronic connections in the test apparatus		3	1	2
PC16. Check the working of the test apparatus post connecting the test component/ vehicle to ensure error free testing activity		3	1	2
PC17. Ensure regular cleaning and maintenance of Fatigue Lab equipment like Fatigue Testing Machines, Servo Hydraulic Actuators, Material testing machine, impact testing machine, bending machines, torsional machines		3	1	2







T	Qualification Pack for Test Technician	1			
	PC18. Ensure development of the test bogey for conducting the structural durability tests/ fatigue test/ stress test to be conducted in the Structure Durability Laboratory		3	1	2
	PC19. Start/ stop the test activity as per the instructions given by the test engineer and the steps mentioned in the testing manual/ Work Instructions		3	1	2
	PC20. Support the testing engineer in taking different observations/ readings as per the parameters mentioned in the testing manual/ Work Instructions		3	1	2
	PC21. Under supervision of the test engineer, make minor modification in the test setup/ vehicle/ component under testing to take reading under different scenarios		3	1	2
	PC22. Observe any deviations during the test process. Observe any noise or vibrations during the testing process. Inform the testing engineer of any deviations observed		3	1	2
	PC23. Change parts as directed by the testing engineer, fit new parts and continue the testing process under the supervision of the testing engineer		3	1	2
	PC24. Note the modifications which have been made to the original setup to derive comparisons between test scenarios		3	1	2
	PC25. Make connections of the various data capturing meters and instrumentation such as load cells, pneumatic/ PLC testing gauges, strain gauges, displacement transducers, accelerometers, GPS data collection devices and data loggers to capture the data points during the vehicle running condition		3	1	2
	PC26. Check all the safety features required for the vehicle under running condition are working and are checked as per the vehicle safety check list provided as per the checklist given in the testing manual		3	1	2
	PC27. Check the fuel level, oil/ lubricant level, cooling water level, tyre pressure etc. are checked before starting the on-road testing of the vehicle prototype as per the checklist given in the testing manual		3	1	2







	Qualification Pack for Test Technician	1	1	1	
	PC28. Check for all system warning indicators showing system failures, loose connections, malfunctioning etc. are addressed before starting the various types of tests as per the checklist given in the testing manual.		3	1	2
	PC29. tabulate and record observations of phenomena, test results, data log, etc.		3	1	2
		Total	100	30	70
ASC/N0006 Maintain a safe and healthy working	PC1. Identify activities which can cause potential injury through sharp objects, burns, fall, electricity, gas leakages, radiation, poisonous fumes, chemicals, loud noise		9	3	6
environment	PC2. Inform the concerned authorities about the potential risks identified in the processes, workplace area/ layout, materials used etc.		8	2	6
	PC3. Inform the concerned authorities about machine breakdowns, damages which can potentially harm man/ machine during operations		8	2	6
	PC4. Create awareness amongst other by sharing information on the identified risks		6	1	5
	PC5. Follow the instructions given on the equipment manual describing the operating process of the equipment		10	3	7
	PC6. Follow the Safety, Health and Environment related practices developed by the organization	100	11	3	8
	PC7. Operate the machine using the recommended Personal Protective Equipment (PPE)		11	3	8
	PC8. Maintain a clean and safe working environment near the workplace and ensure there is no spillage of chemicals, production waste, oil, solvents etc.	10	10	2	8
	PC9. Maintain high standards of personal hygiene at the workplace		9	2	7
	PC10. Ensure that the waste disposal is done in the designated area and manner as per organization SOP.		11	3	8
	PC11. Inform appropriately the medical officer/ HR in case of self or an employee's illness of contagious nature so that preventive actions can be planned for others		7	1	6
		Total	100	25	75
ASC/N 0021 Maintain 5S at the work premises	PC1. Follow the sorting process and check that the tools, fixtures & jigs that are lying on workstations are the ones in use and un-necessary items are not cluttering the workbenches or work surfaces.		4	1	3







Qualification Pack for Test Technician				
PC2. Ensure segregation of waste in hazardous/ non-Hazardous waste as per the sorting work instructions		4	1	3
PC3. Follow the technique of waste disposal and waste storage in the proper bins as per SOP		4	1	3
PC4. Segregate the items which are labeled as red tag items for the process area and keep them in the correct places		4	1	3
PC5. Sort the tools/ equipment/ fasteners/ spare parts as per specifications/ utility into proper trays, cabinets, lockers as mentioned in the 5S guidelines/ work instructions		4	1	3
PC6. Ensure that areas of material storage areas are not overflowing		4	1	3
PC7. Properly stack the various types of boxes and containers as per the size/ utility to avoid any fall of items/ breakage and enable easy sorting when required		4	1	3
PC8. Return the extra material and tools to the designated sections and make sure that no additional material/ tool is lying near the work area		4	1	3
PC9. Follow the floor markings/ area markings used for demarcating the various sections in the plant as per the prescribed instructions and standards	100	4	1	3
PC10. Follow the proper labeling mechanism of instruments/ boxes/ containers and maintaining reference files/ documents with the codes and the lists		4	1	3
PC11. Check that the items in the respective areas have been identified as broken or damaged		4	1	3
PC12. Follow the given instructions and check for labeling of fluids, oils. lubricants, solvents, chemicals etc. and proper storage of the same to avoid spillage, leakage, fire etc.		4	1	3
PC13. Make sure that all material and tools are stored in the designated places and in the manner indicated in the 5S instructions		4	1	3
PC14. check whether safety glasses are clean and in good condition		4	1	3
PC15. keep all outside surfaces of recycling containers are clean		4	1	3







	Sub Total	400	110	290
	Total	100	25	75
the 5s check lists/ work instructions	iendoneu m	5	T	۷
PC26. follow the guidelines for what to not to do to build sustainability in 5s as r		3	1	2
participation				
PC25. participate actively in employee on 5s and encourage team members for		2.5	0.5	2
PC24. support the team during the aud		4	1	3
PC23. attend all training programs for e	mployees on	2.5	0.5	2
PC22. follow the daily cleaning standard schedules to create a clean working envi		4	1	3
PC21. ensure self-cleanliness - clean un shoes, clean gloves, clean helmets, perso	nal hygiene	4	1	3
PC20. store the cleaning material and e the correct location and in good condition	· ·	4	1	3
PC19. follow the cleaning schedule for system to ensure proper illumination	he lighting	4	1	3
PC18. ensure workbenches and work su clean and in good condition	rfaces are	4	1	3
clean, in good condition and clamped to mishap or mix up		4	1	3
on the floor which indicate potential safe PC17. check whether all hoses, cabling	•			
cleaning, ensure that proper displays are	maintained	4	1	3
PC16. ensure that the area has floors so machinery clean and generally clean. in c	• •			